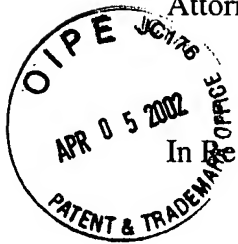


#4041002856 . 0403602



Attorney's Docket No. 000659.P017

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Patent Application of:

Apollonsky et al.

Application No.: 10/028,856

Filed: December 21, 2001

For: A CONFIGURABLE ARCHITECTURE
FOR MANAGING CORPORATE AND
INDUSTRY KNOWLEDGE BASES

Examiner:

Abel - Talil N. Green
Not Yet Assigned

Art Unit:

2175

SUBMISSION OF FORMAL DRAWINGS

Official Draftsperson
Assistant Commissioner for Patents
Washington, D.C. 20231

Dear Sir:

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Date of Deposit
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Name of Person Mailing Correspondence
Krista Matheson 3/27/02
Signature Date

Applicants enclose herewith seven (7) sheets of formal drawings and request that the same be made of record in this application as a substitute for the drawings filed with the application on December 21, 2001.

The Assistant Commissioner is hereby authorized to charge any fees which may be required to Deposit Account No. 02-2666. A duplicate copy of this communication is enclosed for that purpose.

Respectfully submitted,

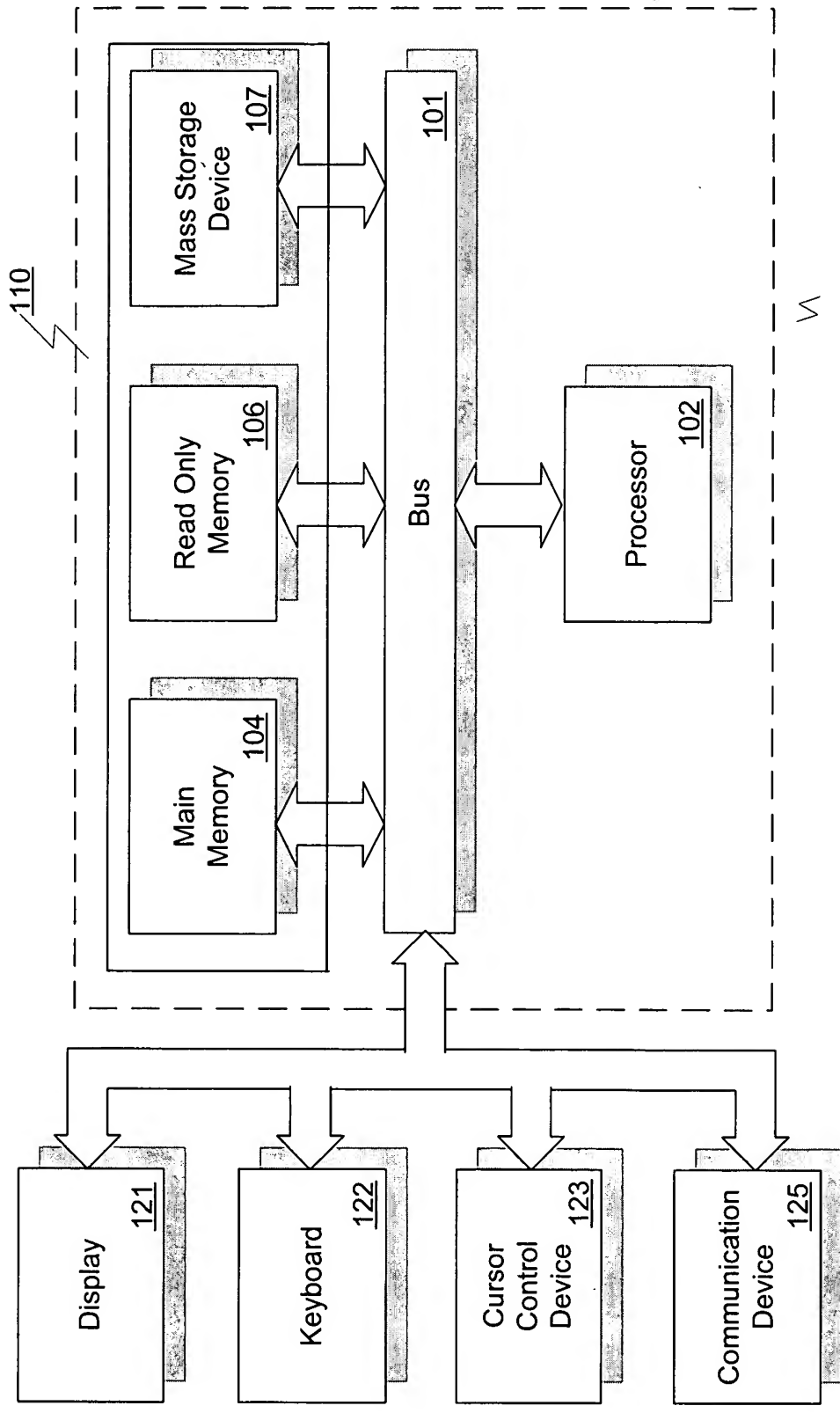
BLAKELY, SOKOLOFF, TAYLOR & ZAFMAN LLP

Dated:

3/27/02

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Los Angeles, CA 90025-1026
(303) 740-1980



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FIG. 1

10020356 . 040502

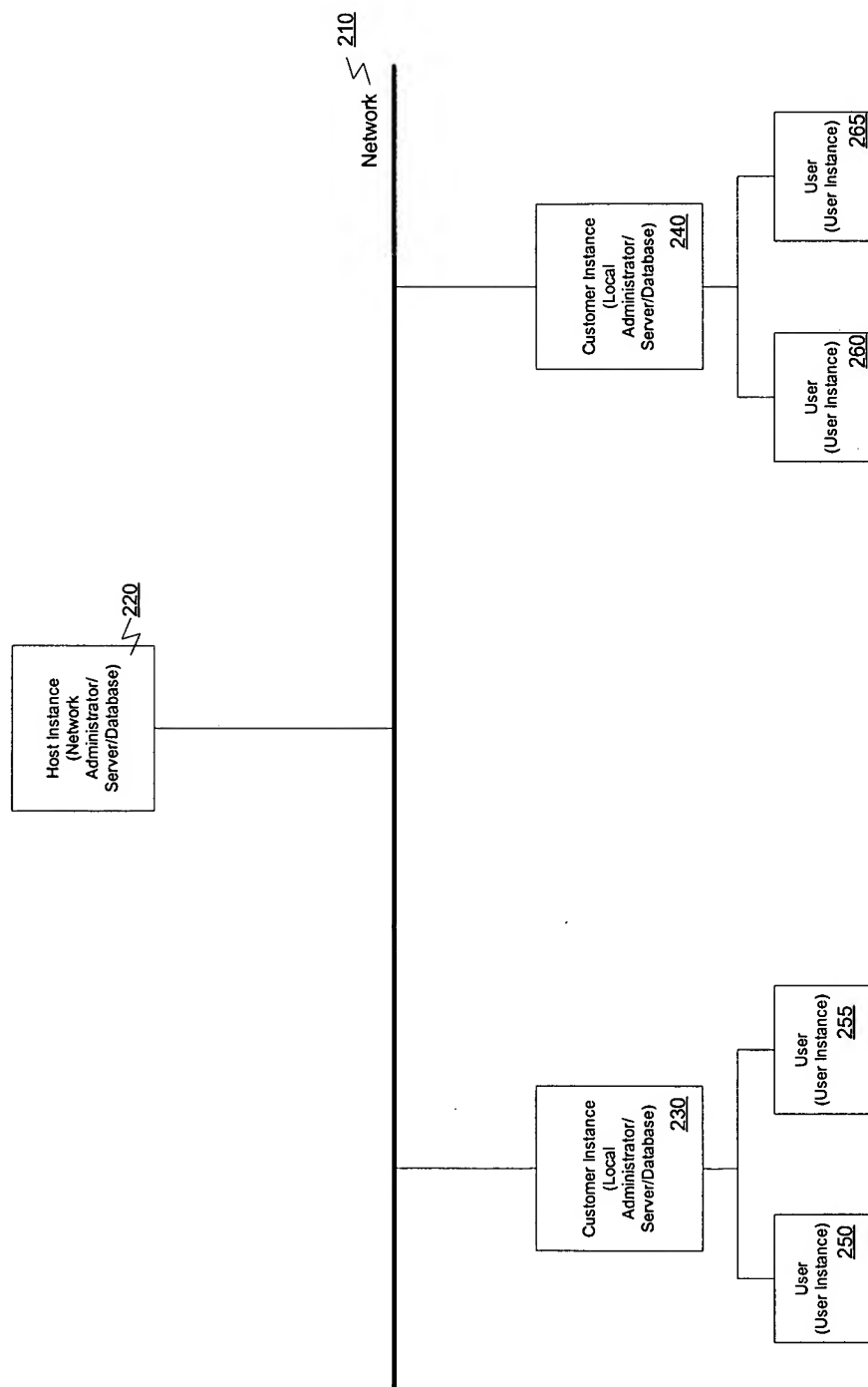


Figure 2

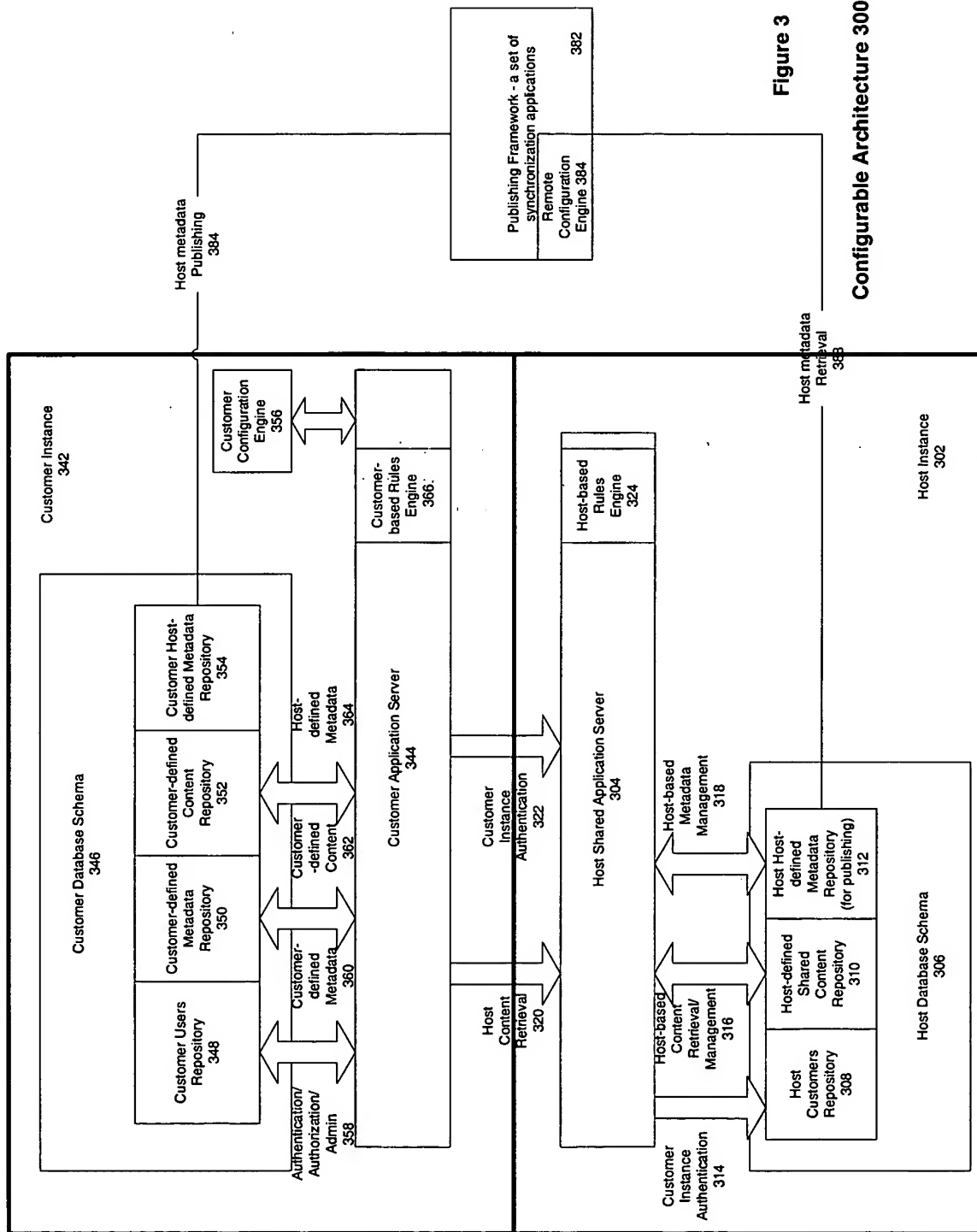


Figure 3

Configurable Architecture 300

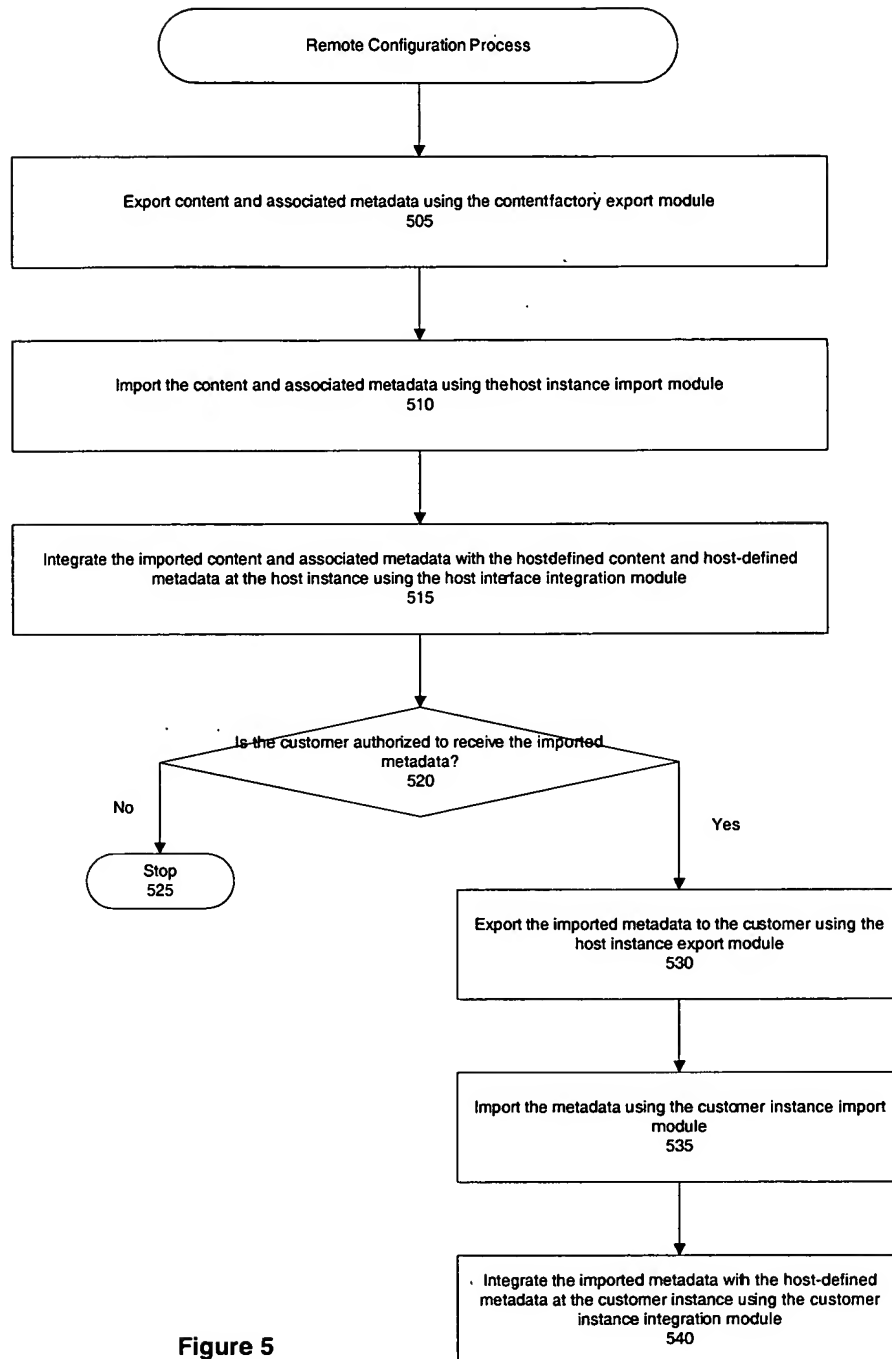
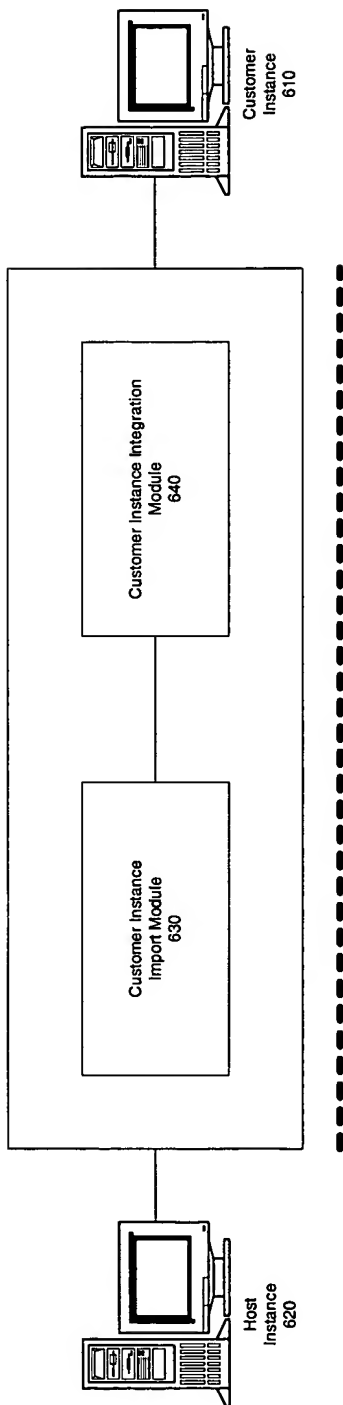


Figure 5



Customer Instance

Customer Configuration Engine 600

Figure 6

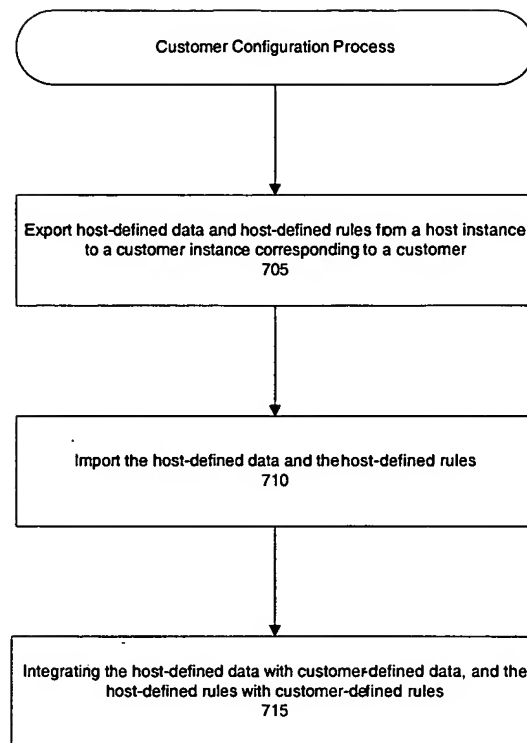


Figure 7